

YOU ARE
THE CAPTAIN,
WE ARE YOUR
CREW.



PARTICIPANT DIRECTED SERVICES

Participant (or Self) Directed Services (PDS) are home and community-based services that help people of all ages maintain their independence and determine for themselves what mix of personal assistance supports and services work best for them.

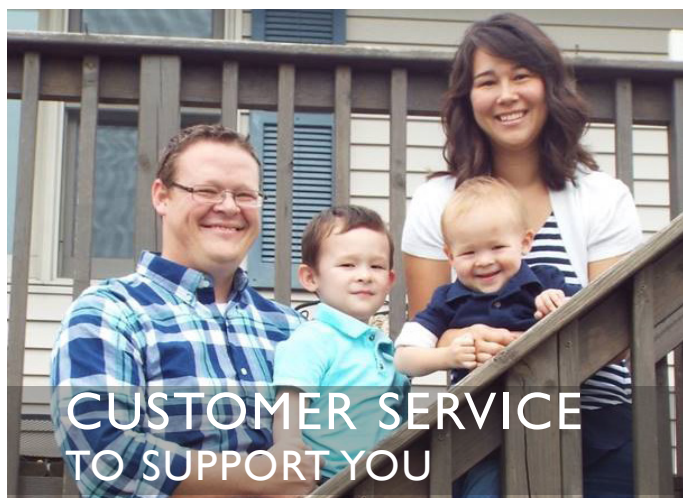
Mains'l would be honored to be your partner in maximizing options. Our level of involvement will be determined by you and the support options you choose.

Testimonial from a satisfied customer:

“My family and I are so thankful for self-directed services. Our 5-year old son has autism and is non-verbal. Due to his communication and sensory needs, there have been many challenges. But because of the support we receive from Mains'l, we have been able to use resources through the Participant Directed Services program to support our son's needs. Mains'l has been amazing at responding to emails and phone calls right away and giving us guidance when we need extra help! Our lives have been less stressful as we continue to create an environment at home that meets the needs of our special son. This has been a huge blessing to our son and our family.”

Our Customers Can Expect:

- ↳ Exceptional customer service, with one point person (no call center)
- ↳ Accurate and timely payroll, vendor, reimbursement payments, spending and balance information
- ↳ Access to participant information and timesheet entry through the Mains'l web portal and over the phone
- ↳ Early fraud detection through system approval processes prior to issuing payments
- ↳ User friendly tools, including a helpful guidebook and forms, some which are prepopulated



WANT TO LEARN MORE?

Contact a Mains'l Navigator today at mainsl.com

