



# FINANCIAL MANAGEMENT SERVICES FOR PARTICIPANT DIRECTED PROGRAMS

The Mains'l FMS software system is designed for the sole purpose of providing participant directed information and accounting services. Our FMS system currently hosts thousands of users throughout the US. We have won awards and acclaim for our software and our services.

It is our commitment to exceed our partners' expectations and deliver exceptional customer service that sets us apart. We consider it a privilege to partner with public and private agencies and managed care organizations. We are committed to maintaining superior performance.

## SUCCESS STORY



“The Mains'l system is transforming the way we deliver and track the services provided to individuals and their families. We understand that supporting a loved one in your own home with a disability can be challenging, and with the creation of this program, Springbrook can ease some of that stress by streamlining the record-keeping process. The whole Mains'l team has been beyond terrific to work with - from their attitude and enthusiasm to their knowledge and experience. They delivered the project on time, have always been responsive to our questions, and have been able to develop a product that meets all of our needs. We have developed a true partnership.”

- Jack Sienkiewicz, Director of IT, Springbrook NY

## OUR PARTNERS EXPERIENCE:

- A personal relationship with a trusted partner
- Industry-specific FMS system that interfaces with existing systems - no added investment in software costs
- Accurate and timely payroll, vendor, and reimbursement payments
- Virtually 100% return on billed claims
- Accurate individual spending and balance information in real time
- Early fraud detection through system approval processes and edits prior to issuing payments
- User friendly employee and employer handbooks
- Ability to review and print customized reports, at any time
- Ongoing enhancement of FMS support
- A lasting business relationship



Delivering exceptional customer service is our commitment to you. Pictured here is some of our FMS team members: Amy Mahaffey, FMS Director; Jim Young, IT Director and Tina Chen, Tax Specialist.



THE BUSINESS OF  
**HOPES & DREAMS**

For more information contact  
**Tracy Hinkemeyer**  
763-416-9109  
[tehinkemeyer@mainsl.com](mailto:tehinkemeyer@mainsl.com)