## Mains'l Solutions EVV App

To start, you must install the Mains'l Solutions EVV application on your Apple iOS or Android device.

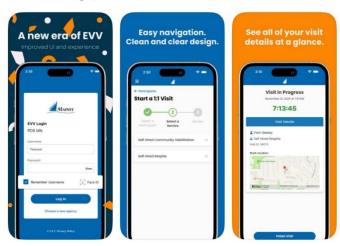
If you have an **Apple iOS device**, go to the App Store, search for Mains'l Solutions EVV, and install the app.

If you have an **Android device**, go to the Google Play Store, search for Mains'l Solutions EVV, and install the app.



Get

✓ Productivity | Business 
☑ Mains'l Services Inc.



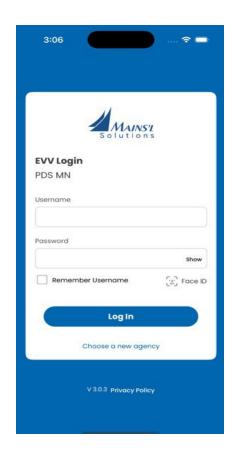
## Logging Into the App

- You will begin by entering the agency code FMSMN
- You will then enter your username and password

## Would you like your device to remember your credentials?

- Check Remember Username
- Click on Face ID





## Allow access to your location

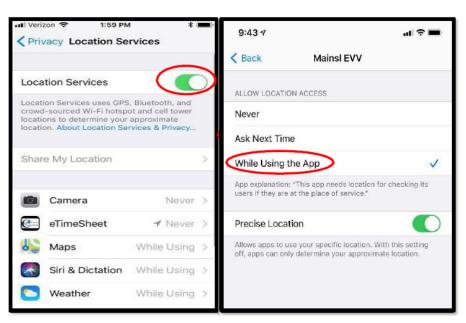
#### <u>Device location settings must be</u> <u>enabled when using this application.</u>

When you log into the app, your device will ask you to allow the application to use your location.

#### **Select Allow**

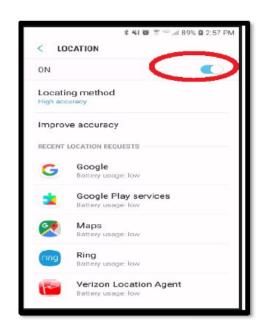
#### Apple/iOS

If you accidentally clicked Don't allow, go to Settings -> Privacy -> Location services, make sure it's ON. Then, scroll down and look for Mains'l Solutions EVV, click on the item and choose While Using the App



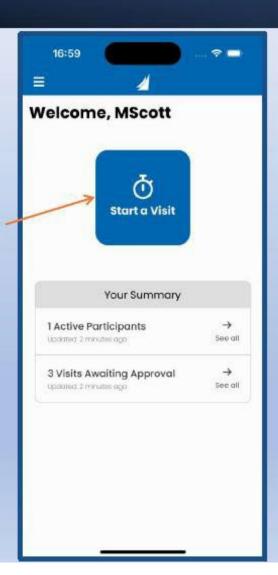
#### **Android**

If your device does not ask you to allow Location, you can activate your Locations through the Settings menu on your device. Find the location and activate it.

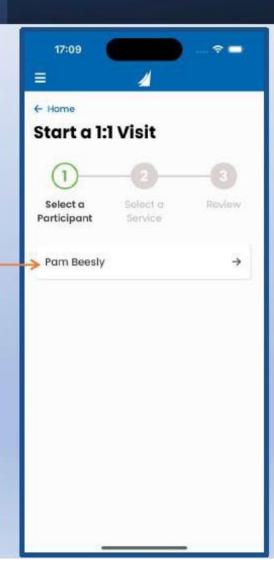


## Start A Visit

Click on Start Visit



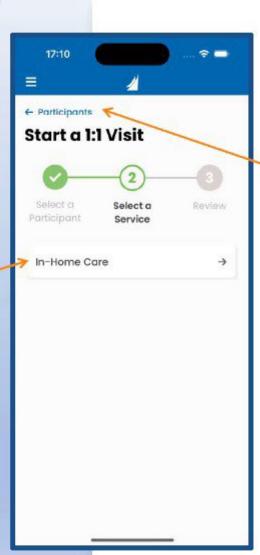
Click to Select Participant



## Start A Visit

Click to Select Service Code

If you do not see your correct service code, please contact your Mains'l Manager. Please do not select another Service Code.

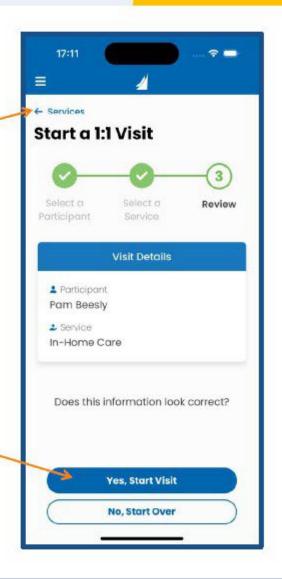


#### To Make Corrections

- Click on Services to return to services list
- Click on Participants to return to participants list

#### **Review Selected Data**

Click Yes, Start Visit if everything looks correct



## Start A Visit: Shared Care

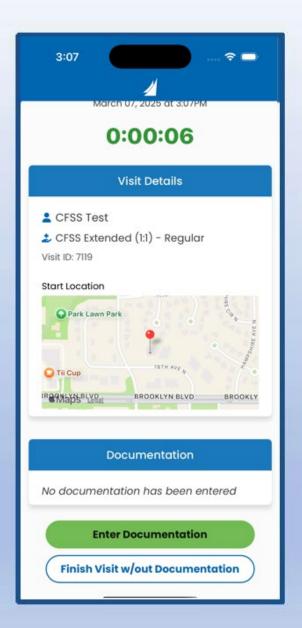
Shared Care is entered as one shift. If you are using the Mains'l Solutions EVV app, when you start your visit, choose "**Start A Group Visit**".

This will require you to choose all participants you are working with during this shared care visit.

# Visit in Progress

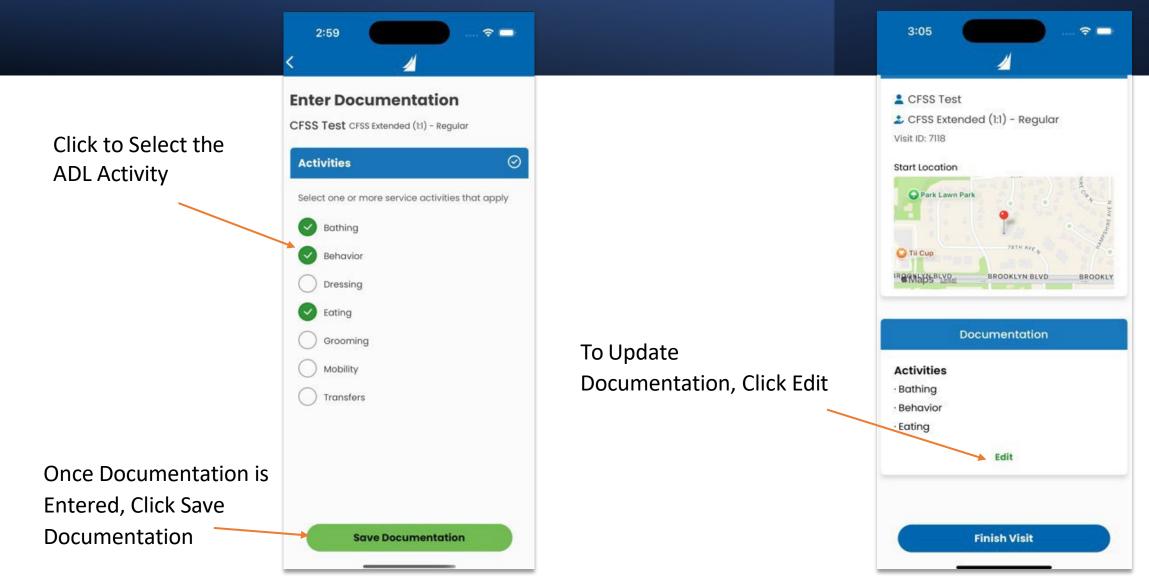
#### Confirmation will display all visit information:

- Begin Date
- Begin Time
- Total Time of Visit
- Participant
- Service Code
- GPS Map Location



#### For CFSS ONLY: Enter Documentation

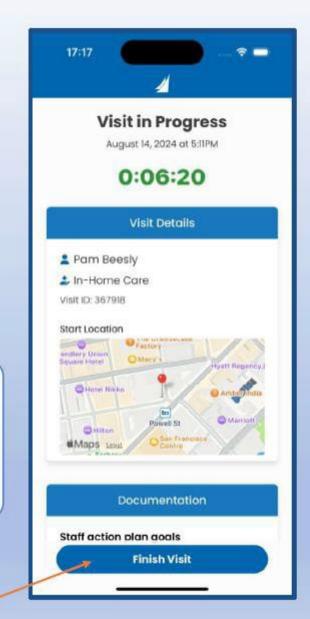
Skip this step if the participant is enrolled in the CDCS or CSG program!

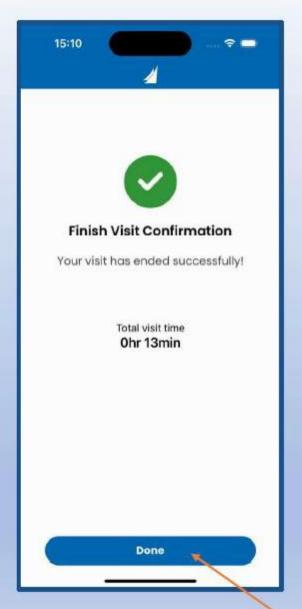


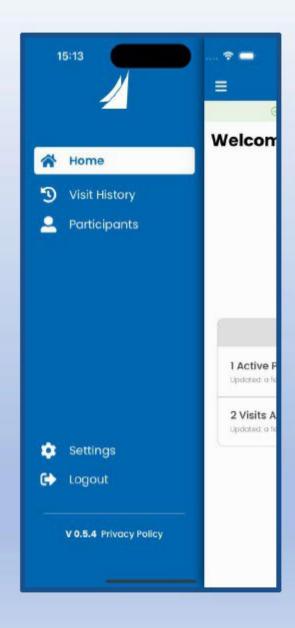
## Finish Visit

Once documentation has been entered and you are ready to end the visit click on Finish Visit

Finish Visit Confirmation will display click Done







#### Side Menu

The Side Menu Includes Features for: Home – allowing you to start a visit

Visit History – allowing you to view prior visits

Participants – allowing you to view list of participants

you are assigned to

Settings – allowing you to view usage & crash data,

contact us and change your password

Log Out - allowing you to log out of the Mains'l

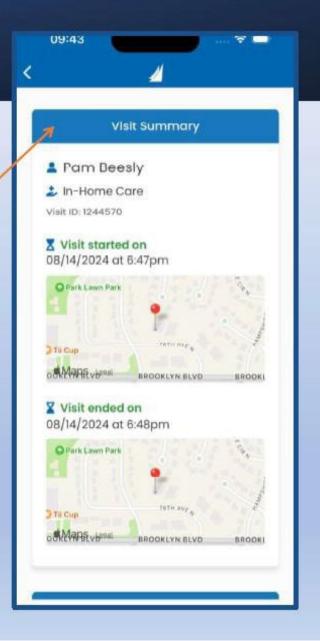
Solutions EVV app

Indication of Mains'l Solutions EVV version

## View History

09:43 = **Visits Awaiting Approval** Updated: a few seconds ago Aug 14, 2024 Pam Beesly In-Home Care 6:47pm - 6:48pm Pam Beesly ♣ In-Home Care 9 6:49pm - 6:50pm Aug 13, 2024 Pam Beesly 0 4:48pm - 6:23pm Pam Beesly ♣ In-Home Care 0 7:12pm - 7:18pm Aug 9, 2024

Clicking on a specific visit will display the summary of the visit to include the GPS maps



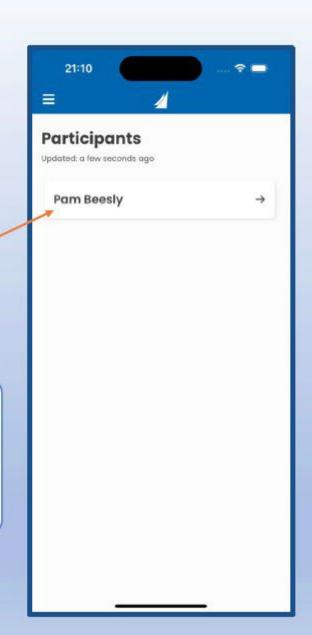
Click on View History to see a list of visits that are not yet approved

## Participants

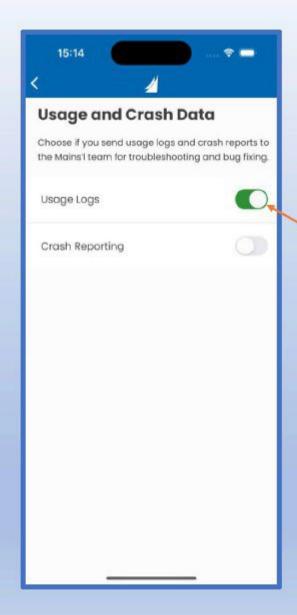
Click on Participant to display a list of all participants you are assigned to support

Clicking on a specific participant will display the services you are setup to provide

If the participant you work with is not listed, please contact your Mains'l Manager.







## Usage and Crash Data (Setting Menu)

This functionality allows you to select to send usage logs and crash reports to the Mains'l team for troubleshooting and bug fixing.

- · Select to enable
- · Unselect to disable

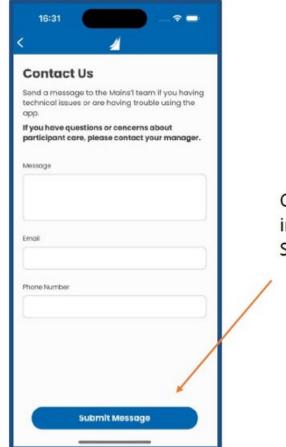
## Contact Us (Setting menu)

#### **Contact Us**

Send a message to the Mains'l team if you are having technical issues or having trouble using the app

#### **Contact your Mains'l Manager**

If you have questions or concerns about participant care or missing information in the app, please contact your Mains'l Manager

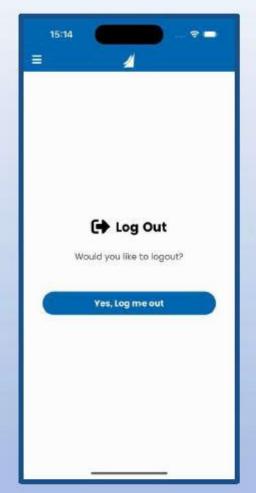


Complete all information and click Submit Message

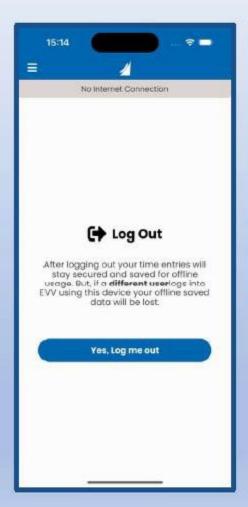
## Change Password (Setting Menu)



Clicking the Go To FMS Login Page will bring you directly to the FMS website login page where you can click the "Forgot Password" button to start the reset password process



From the Home Menu Click on Log Out



## Logging Out The EVV App

If you do not have a strong internet connection and are in off-line mode, you will see an information message about your captured off-line visits

